



HARTWELL HOUSE

BUCKINGHAMSHIRE

Covid-19 Measures for the Safe Return of Guests

From 1st September 2021

We have taken the best advice to ensure everything is in place for your visit that will be as safe as it will be comfortable and enjoyable, as most freedoms return whilst some safety measures remain.

These measures apply to all guests and everybody working at the hotel.

The hotel management, responsible for Covid-19 measures, will be pleased to discuss them with you.



NATIONAL TRUST

In 2008 Hartwell House, Bodysgallen Hall and Middlethorpe Hall were given to the NATIONAL TRUST to ensure their long-term protection

OUR GUESTS

- The health and safety of our guests is our main concern.
- Please do not travel to the hotel, even if you have a booking, if you feel in any way unwell.
- A temperature check is available upon your arrival.
- Please respect social distancing. We prefer the wearing of masks in all hallways and corridors of the hotel.
- No handshakes, please!
- Hand sanitiser is available at strategic points in public areas.
- Special cleaning and sanitisation of public areas and touch surfaces will take place by staff.
- We are unable to enter or park your car.



Covid-19 Measures For Your Safety

YOUR STAY

- Your bedroom or suite will have been carefully cleaned and sanitised.
- Check-in time is from 3pm and check-out time is by 11.30am.
- The hotel is unable to provide room service.
- If taken ill at the hotel, you should return to your room, self-isolate and contact hotel management. If it is necessary for you to return home, any balance of your booking will be refunded.
- Please return your room keys to the key box at Reception.
- Your account will be presented electronically, and card payments are preferred.



THE RESTAURANT

- In the three spacious dining rooms, tables have been placed at appropriate distances from each other.
- Reservations are required at a specific time for all meals, in advance, including breakfast.
- Menus will be simply presented on single use sheets of paper with a reduced wine list on the reverse (menus and full wine list are available to view by email and on the website).

STAFF, CONTRACTORS AND SUPPLIERS

are committed to guest safety, and will:

- Wear face coverings (unless exempt).
- Not attend if unwell.
- Wash and sanitise hands frequently.
- Practise social distancing.
- Suppliers will not enter the building unless agreed.

